

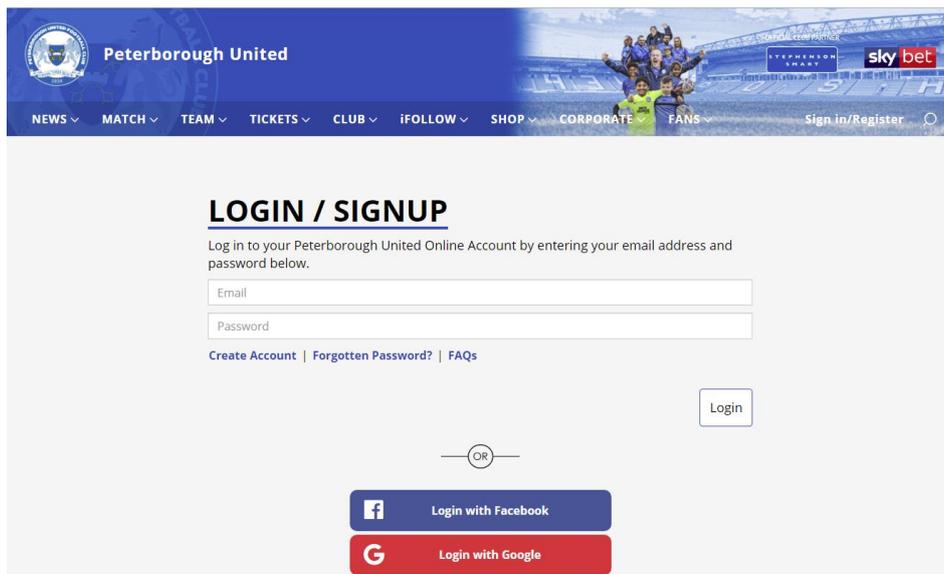


PETERBOROUGH UNITED ONLINE ACCOUNT

STEP-BY-STEP GUIDE – RE-REGISTERING & LINKING OF ACCOUNTS

1. VISIT LOGIN.THEPOSH.COM

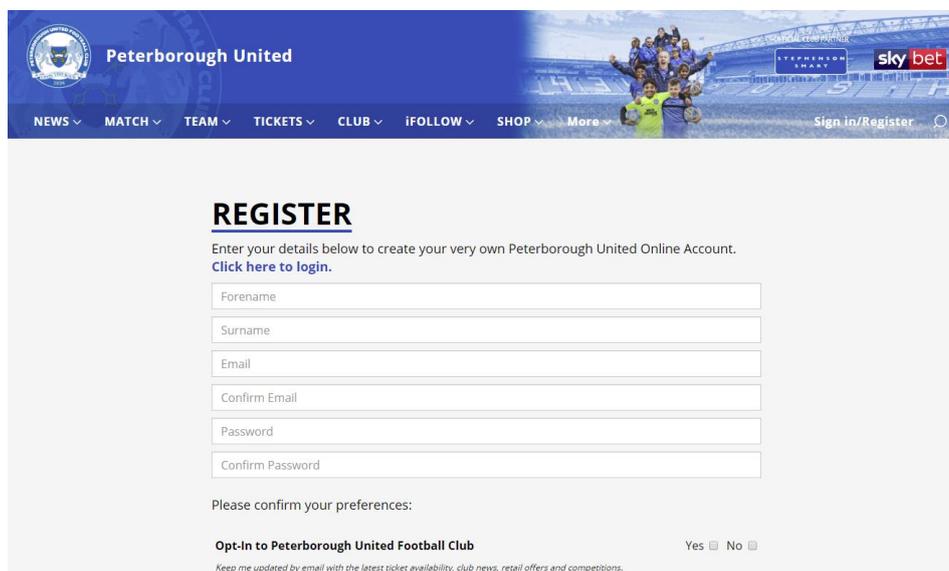
This is the new home page for your new Peterborough United Online Account and is the page you need to come to when you want to log in to your account on theposhtickets.com or our Online Store. But first, you need to create a new account.



The screenshot shows the Peterborough United website's login page. At the top, there is a navigation bar with the club's logo and name, and a menu with options like NEWS, MATCH, TEAM, TICKETS, CLUB, IFOLLOW, SHOP, CORPORATE, and FANS. A 'Sign in/Register' link is also present. The main content area is titled 'LOGIN / SIGNUP' and includes a sub-header 'Log in to your Peterborough United Online Account by entering your email address and password below.' There are two input fields for 'Email' and 'Password', followed by a 'Login' button. Below the login form, there are links for 'Create Account', 'Forgotten Password?', and 'FAQs'. At the bottom, there are social media login options: 'Login with Facebook' and 'Login with Google'.

2. CREATE ACCOUNT

Once you've clicked on the "Create Account" link, you need to fill in the form and tick the reCAPTCHA security box to confirm you are not a robot. Once complete, please click the Continue button.

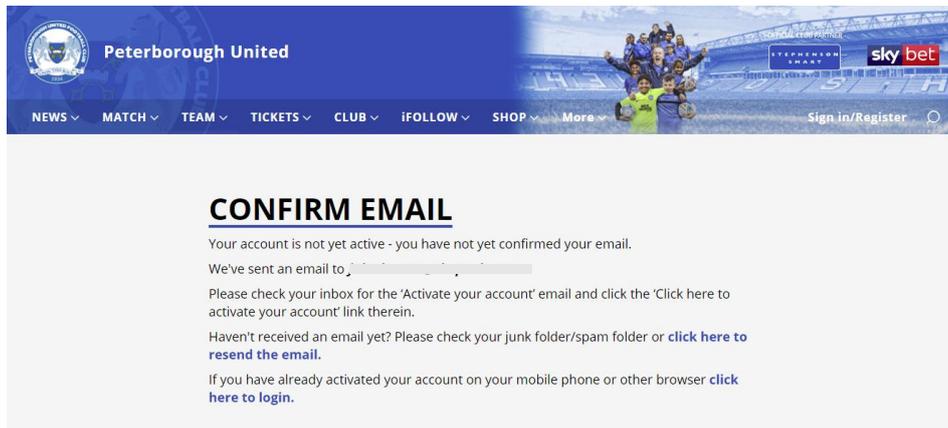


The screenshot shows the Peterborough United website's registration page. At the top, there is a navigation bar with the club's logo and name, and a menu with options like NEWS, MATCH, TEAM, TICKETS, CLUB, IFOLLOW, SHOP, and More. A 'Sign in/Register' link is also present. The main content area is titled 'REGISTER' and includes a sub-header 'Enter your details below to create your very own Peterborough United Online Account. Click here to login.' There are six input fields for 'Forename', 'Surname', 'Email', 'Confirm Email', 'Password', and 'Confirm Password'. Below the registration form, there is a section for 'Please confirm your preferences:' with an 'Opt-In to Peterborough United Football Club' checkbox and a 'Yes' checkbox. At the bottom, there is a small note: 'Keep me updated by email with the latest ticket availability, club news, retail offers and competitions.'



3. CONFIRM EMAIL

You will be sent a confirmation email from Peterborough United to the email address you provided. Click the link within the email to validate your email. If you haven't received it, then please check your Junk/spam folder. If there is still no sign of it, click the link to resend the email or contact us at tickets@theposh.com.



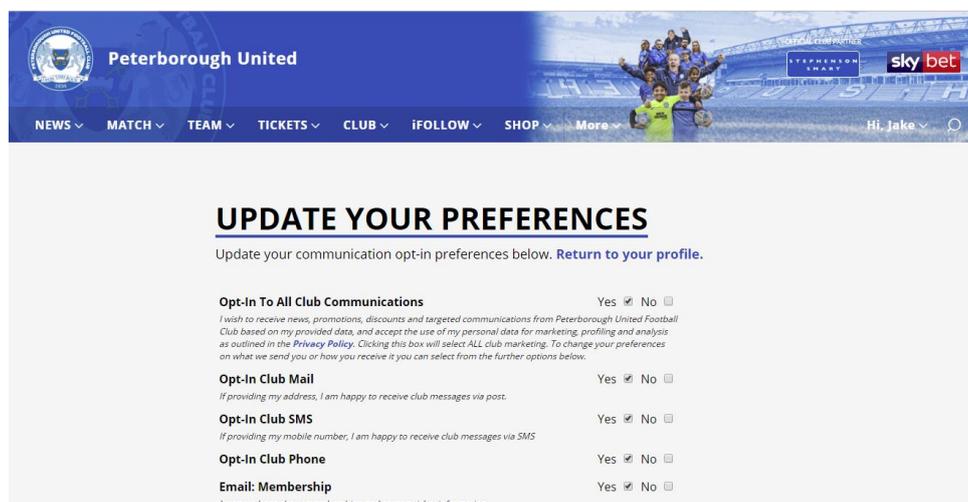
4. LOG IN

Once your email validated, you will be asked to log in using the account you have just created.

5. UPDATE YOUR PREFERENCES

This is your opportunity to tell us exactly what you would like to hear from us. You can opt-in to all club communications with one click or you can select whether you only want to hear from us via email, SMS, mail etc... The same applies to third-party communications. If at any time you would like to unsubscribe, you can return to this page and untick any boxes.

Once you have updated your preferences, please press the Continue button.





6. IF YOU HAVE CREATED AN ACCOUNT THROUGH FACEBOOK OR GOOGLE, YOU WILL BE ASKED TO COMPLETE YOUR FULL PROFILE.

7. LINK YOUR EXISTING FAN ID

a. Linking your Account Number will only work if the email address you used to create your new account is the same as the one you had for your old accounts. If you would like to update your email, you will need to contact us at tickets@theposh.com before you can start the account linking process.

b. Have your Fan ID handy as you will need to enter it. Your Fan ID can be found on the bottom left of your Season Ticket card, your forerverposh, Junior Posh or Posh We Are membership cards, email newsletters from the club. It can also be found on any confirmation emails you have received from purchasing tickets or merchandise. Please note, if your Account Number has a zero(s) before the first number, disregard it. See below examples with the red box.

c. Click the Link Account Number tab on your “Update My Profile” page.

Peterborough United

NEWS ▾ MATCH ▾ TEAM ▾ TICKETS ▾ CLUB ▾ IFOLLOW ▾ SHOP ▾ More ▾ Hi, Jake ▾

PROFILE

Hello Jake, you last updated your profile on 18/06/2019.
This is your Peterborough United Online Account overview. Be sure to update any details that are no longer current.

[Update Profile](#) [Update Preferences](#) [Link Account Number](#) [FAQs](#) [Log Out](#)

ACCOUNT INFORMATION:

Email [Redacted] [\[Change\]](#)
Local Password [Redacted] [False \[Create\]](#)

PERSONAL INFORMATION:

Title [Redacted]
First Name [Redacted]
Middle Names (or initials) [Redacted]
Surname [Redacted]
Gender [Redacted]
Date of Birth [Redacted]

If your Fan ID(s) is matched to your Club Account email, these will be displayed:

d. Enter your Fan ID when prompted. It is crucial that you link the relevant Account Number to your Season Ticket of Membership in order to continue earning and redeeming Club Cash and gain priority access to tickets.

As stated in steps a. and b., in order to link your accounts successfully, the email address will need to match the one we have on our current records. If you have any zeros before your account number, please disregard them. For example, if your account number is showing as 0012345, then your account number and the number you need to enter is 12345.



TEAM ▾ TICKETS ▾ CLUB ▾ IFOLLOW ▾ SHOP ▾ More ▾

It is important for you to link your new Peterborough United Account to your existing online eTicketing or online store account so that you can continue to purchase tickets and merchandise.

Your Fan ID can be found on your Season Ticket Card (pictured below), on any ticket or merchandise confirmation emails and on your weekly newsletters from Peterborough United.

Fan ID(s) found:
89444

Please be sure to enter the right Fan ID associated with your account. If you are a Season Ticket Holder or Member and have multiple Fan IDs, please ensure you use the number found on your Season Ticket Card or Membership card, as this will be linked to your card benefits.

If you are **not** a Season Ticket Holder or Member and you have multiple Fan IDs, please refer to your previous confirmation emails to verify which number you would like to use.

Please view our Peterborough United Account FAQs if you have any further queries.

IMPORTANT: If you are a Season Ticket Holder and the number above does not match the number on your Season Ticket Card DO NOT link your account. Similarly, if you have multiple accounts showing above and are unsure as to which one is correct DO NOT LINK your account. Instead email tickets@theposh.com who will be able to assist you further to ensure you link the correct account.

Once you have entered your account number, click “Link Account”.

Peterborough United

NEWS ▾ MATCH ▾ TEAM ▾ TICKETS ▾ CLUB ▾ IFOLLOW ▾ SHOP ▾ More ▾ Hi, Jake ▾

LINK ACCOUNT NUMBER

Success! Your Account Number has been linked.

Your linked Accounts:
Ticketing: 89444

Your Account has not yet been linked to the online store!
You need to link your existing Fan ID to the Peterborough United store to continue with your purchase and to track your purchase history. Link your account [here](#).

Click [here](#) to visit the Posh Online Shop
Click [here](#) to visit the Posh Tickets.
Click [here](#) to visit theposh.com.

STILL NEED HELP?

If you are experiencing any problems with the setting up of your account, please send us an email at tickets@theposh.com or give the Ticket Office a call on 01733 865674 (option 2).